

Data Protection Complaint Form (UK Residents)

For concerns under the UK GDPR and Data (Use and Access) Act 2025.

Please use this form to raise any concerns about how we handle your personal data.

1. Your Details

Full Name:

Email Address:

Telephone Number (optional):

Postal Address:

2. Are you submitting this complaint on behalf of someone else?

- No
- Yes

If yes:

Name of data subject (the person on behalf of whom you are submitting this complaint):

Please attach proof of authority (e.g., written consent, power of attorney)

Authority documentation attached: Yes No

3. Nature of your complaint

Please describe the issue you wish to raise. Examples include:

- How your data has been used or shared
- Delays or issues with a Subject Access Request
- Inaccurate data
- Data security concerns
- Any other concern related to your UK GDPR rights

Description of your concern (please provide as much detail as possible, including dates and relevant communications):

4. What outcome are you seeking?

Please tell us what you would like us to do in response to your complaint (e.g., provide information, correct data, stop processing, investigate an incident, etc.).

Requested outcome:

5. Supporting Documents

Please attach any relevant documents (emails, screenshots, letters, etc.).

Documents attached: Yes No

If yes, describe attachments:

6. How would you like us to contact you?

Email

Telephone

Post

Submission

You may submit this form:

Electronically via email: personvern@mehrwerk.com

By post: Mehrwerk AS, Att: Data Protection, Kjørbokollen 30, 1337 Sandvika, Norway

What Happens Next

Once we have received your complaint, we will:

- Acknowledge your complaint within 30 days;
- Take appropriate steps to investigate and respond without undue delay;
- Inform you of the outcome once the investigation is complete.

If you are not satisfied with our response, you may escalate your complaint to the Information Commissioner's Office (ICO). Read more about how to complain to the ICO here:

<https://www.gov.uk/data-protection/make-a-complaint>